

Tideland Topics

Real People. Real Power.

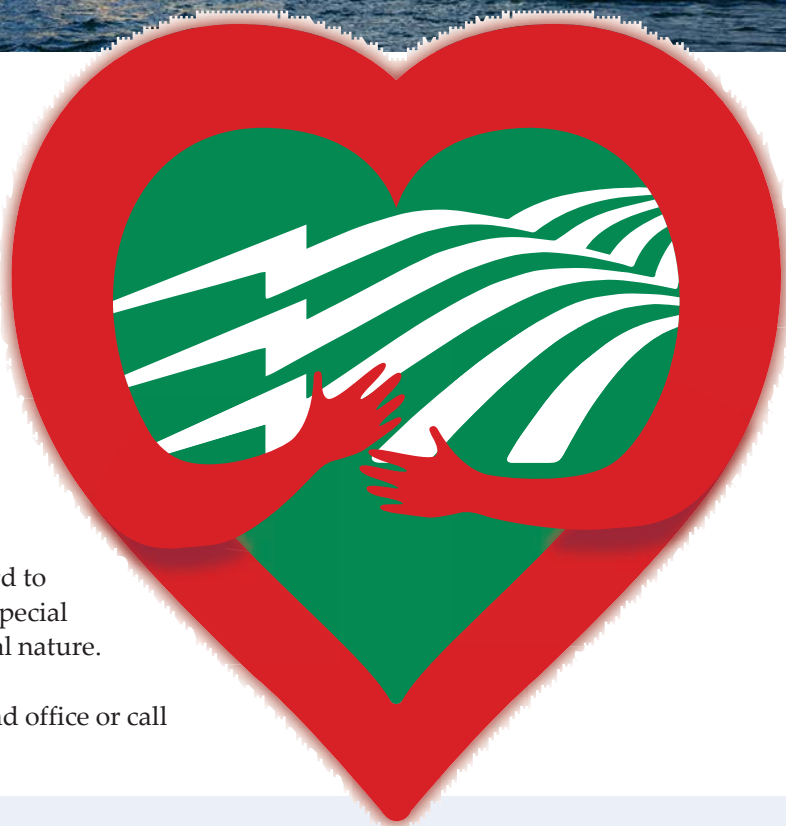
Know someone in need of a HUG?

Is there a family that's struggling? Or does gift buying just leave you in a quandry? Give a H.U.G. ... that's a Tideland Home Utility Gift.

We'll credit any Tideland account in the amount of your choice. Gifts must be paid in full with cash or credit card.

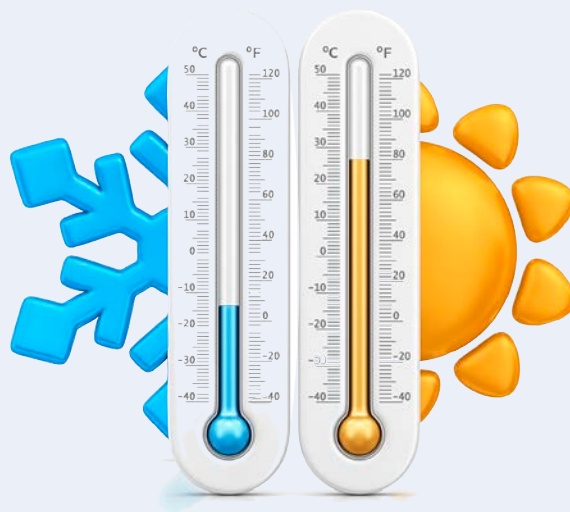
We'll also provide you with a special greeting card to notify the recipient of your gift. We even have a special Christmas themed card if your gift is of a seasonal nature.

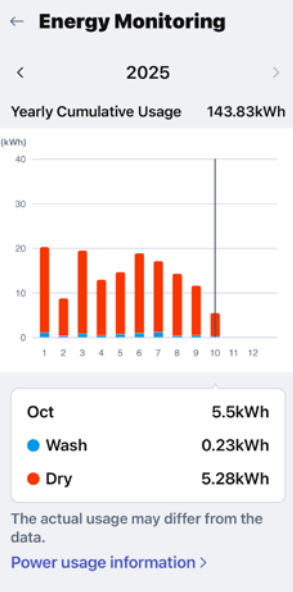
To complete a H.U.G. purchase, visit any Tideland office or call 252.943.3046.



November 1 marks return of winter residential rates

A reminder that residential members in rate classes 1 and 3 will see a decline in the per kilowatt hour (kWh) base rate from 12.48¢ to 11.49¢. Our residential time-of-use members, rates 2 and 4, will see a decline in their seasonal peak demand charge from \$11.01 per kWd to \$10.06. The time-of-use base kWh rate remains at 8.61¢. All Tideland EMC rate schedules are subject to a wholesale power cost adjustment factor.





Appliance Smart Apps

Tidelanders, if you have WiFi-enabled appliances, have you downloaded the manufacturer's app?

Above is a look at the LG WashTower app. Note the energy consumption data. While the kilowatt hour (kWh) consumption is an approximation, it provides guidance in understanding a portion of your home's energy use. A great tip is to compare the app data to your member portal data on laundry days. Note that the app's energy use data does not include water heating costs should you select warm or hot wash cycles.

The LG app also provides helpful tips such as using the Energy Saver mode when outdoor humidity is high. Using the dampness detection feature year-round can greatly reduce dryer runtimes and is much gentler on clothes. There's also a reminder to wash the lint filter every 15 cycles to remove

buildup which can deter dryer performance.

Put smart home apps to work for you!



Addy Kate's Lunch



Addy Kate,
Lineman Larry contest winner

On Sept. 23, Tideland celebrated our Lineman Larry contest winner, Addy Kate, the daughter of Brent and Kimberly Smith of Belhaven. As the grand prize winner, Addy Kate was treated to Lunch with a Lineman and she decided to share the gift with her classmates at Pungo Christian Academy.

To kick off the event, Tideland Linemen Jonathan Lee and Trent Linton performed the high-voltage safety demonstration. Items including balloons, a ladder and even a gloved hot dog were placed in contact with an energized line to demonstrate the power of electricity and how important

it is to avoid contact with utility structures. The students all asked amazing questions! And while the class both saw and smelled an exploding hot dog during the demonstration, we decided pizza would be more appropriate for lunch.

Thank you again to all the youngsters that participated in our summer contest. We look forward to introducing you to Kilowatt Katie next year.



Thank you, Addy Kate, for hosting us at your school!



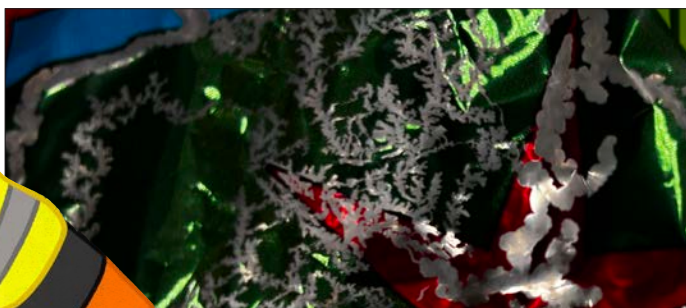
A Mylar balloon comes in contact with an energized line.



Work with a Lineman



Tideland Linemen Jonathan Lee and Trent Linton performed the high-voltage safety demonstration for Addy Kate's entire class at Pungo Christian Academy in Belhaven.



Notice the lightning-like burn pattern left on the Mylar balloon.



Lineman Trent Linton demonstrates what can happen when a ladder comes in contact with a power line.

Rights-of-way maintenance schedule

Tideland has hired Gunnison Tree to trim vegetative growth in our rights-of-way. During November, Gunnison crews will be working in the town of Pantego and the immediate surrounding area.

Our contract construction crews with Lee Electrical will be working south of the Pamlico River to continue with proactive pole replacements at locations identified by our Osmose inspectors.

Rebate deadline reminder

Members with qualifying rebate claims for high-efficiency heat pumps, heat pump water heaters and Energy Star-manufactured homes are reminded to submit the requisite paperwork within 90 days of purchase. Rebate forms can be found at tidelandemc.com. Please read the forms in their entirety to make sure you made a qualifying purchase. Purchase and installation or home occupancy must have taken place during 2025. We do not rebate for previous year purchases.

Holiday closing

Tideland offices will be closed Nov. 27 – 28 for the Thanksgiving holiday. Our 24-hour member call center remains staffed and can be reached at 252.943.3046. To report outages, call 252.944.2400 or text OUT to short code 85700.

We remain thankful for the opportunity to serve you and your family. Enjoy the holiday safely.

Message to members

Neighbors helping neighbors



*Real People.
Real Power.*

by **PAUL SPRUILL**
GENERAL MANAGER &
CHIEF EXECUTIVE OFFICER

In 1991, Tideland EMC became one of the first co-ops in the country to introduce Operation Round Up® as a way of helping struggling members while ensuring the funds stayed local. Today, we need your help to make sure the program remains a robust source of last resort funding as state and national resources are cut.

How does Operation Round Up® work?

Members who wish to participate in the program have their electric bill rounded up each month and those few cents are deposited into Tideland's charitable fund. For example, if your bill is \$81.65, it would automatically be rounded up to \$82.00 and the extra 35¢ collected would go to Operation Round Up®.

How much will it cost me?

Monthly contributions average 50¢ or \$6.00 a year. You also have the option to contribute a fixed dollar amount each month through Operation Round Up® Plus.

Are contributions tax deductible?

Because Operation Round Up® is administered by the Tideland Electric Care Trust, a 501c3 non-profit entity, contributions can be tax deductible.

Tideland Electric Care Trust Year Ending 2024

**# of energy assistance
grants
340**

**Total assistance provided
\$26,077.82**

**AVERAGE GRANT
AMOUNT
\$76.69**

How are contributions utilized?

You can rest assured that the trustees who oversee Operation Round Up® will use contributions wisely. Energy assistance grants are limited to \$100 per occurrence and no more than \$300 in a 12-month period.

Eligibility requirements:

- one year of membership
- income verification
- documented crisis as opposed to recurring budget shortfall

Enroll today:

Join more than 2,100 Tideland EMC member-owners already contributing to Operation Round Up® by calling Tideland at 252.943.3046.

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www.tidelandemc.com

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Member Service

252.943.3046

24 Hour Outage Reporting & Automated Services

252.944.2400

Outage Reproting via Text

Text OUT to short code 85700

Tideland EMC is an equal
opportunity provider & employer

Always call 811 before you dig



**SIEMPRE
LLAMA
ANTES DE
EXCAVAR**

Put a **FREEZE** on Winter Holiday Fires

Did you know? More than **1 in every 5** Christmas tree fires were caused by a heat source too close to the tree.

As you deck the halls this season, be fire smart.

Read manufacturer's instructions for the number of light strands to connect.

Make sure your tree is **at least 3 feet away** from heat sources like fireplaces, radiators and space heaters.

U.S. Fire Administration | Fire is Everyone's Responsibility | NFPA