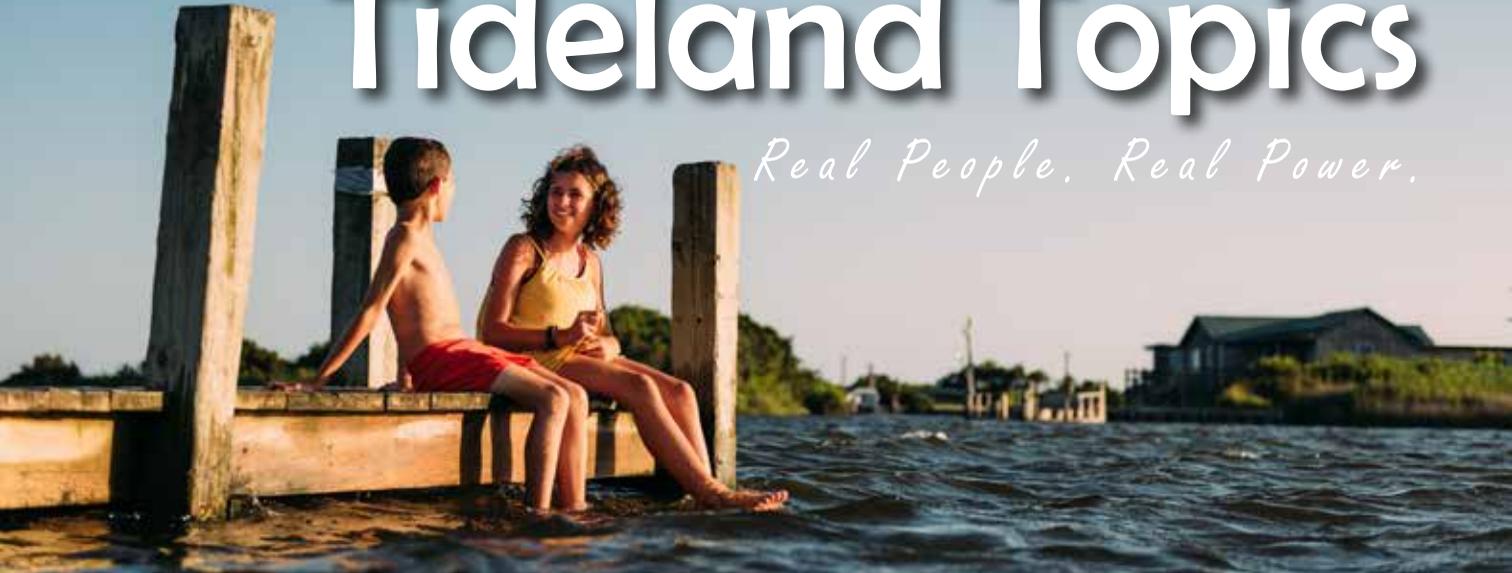


Tideland Topics

Real People. Real Power.



Hurricane *Isaias*

Nearly 14,600 of Tideland's 22,600 members experienced power outages related to Hurricane Isaias. Tideland EMC crews, along with personnel from Virginia, Georgia and western North Carolina, fully restored power less than 48 hours after the first storm outage began. Read more beginning on page 18.

*Damage on Elm Street at Crystal Beach
(Wayne Brackin photo)*



Save *the date*

Good co-op governance continues even in the time of Covid-19. Join us via conference call on Thursday, October 8, for a brief membership meeting in lieu of this year's annual in-person originally scheduled for May.

Details and the official notice can be found on page 19.





Outage map

In January, Tideland rolled out a new online outage map. One of the new features we find valuable is the ability to overlay weather radar data. Several members provided useful feedback and suggestions for improvements to the outage map during our Isaias response. We are working with our outage management system vendor to implement further updates to improve functionality.

One of those improvements will allow members to verify that their outage has been reported and remains in the work order queue until restored. Currently that option is not working on the app. Once activated we will provide the membership with log in instructions.



Hurricane Isaias Response

Hurricane Isaias resulted in power outages for 14,569 Tideland members and all were confined to the mainland. The first large outage occurred on the Arapahoe circuit at 11:58 pm, the night of August 3. Less than 48 hours later, power had been fully restored to members in all six counties of the co-op's service territory.

The two hardest-hit areas were Crystal Beach and Bayview, where tornadoes did considerable damage to both poles and wire.

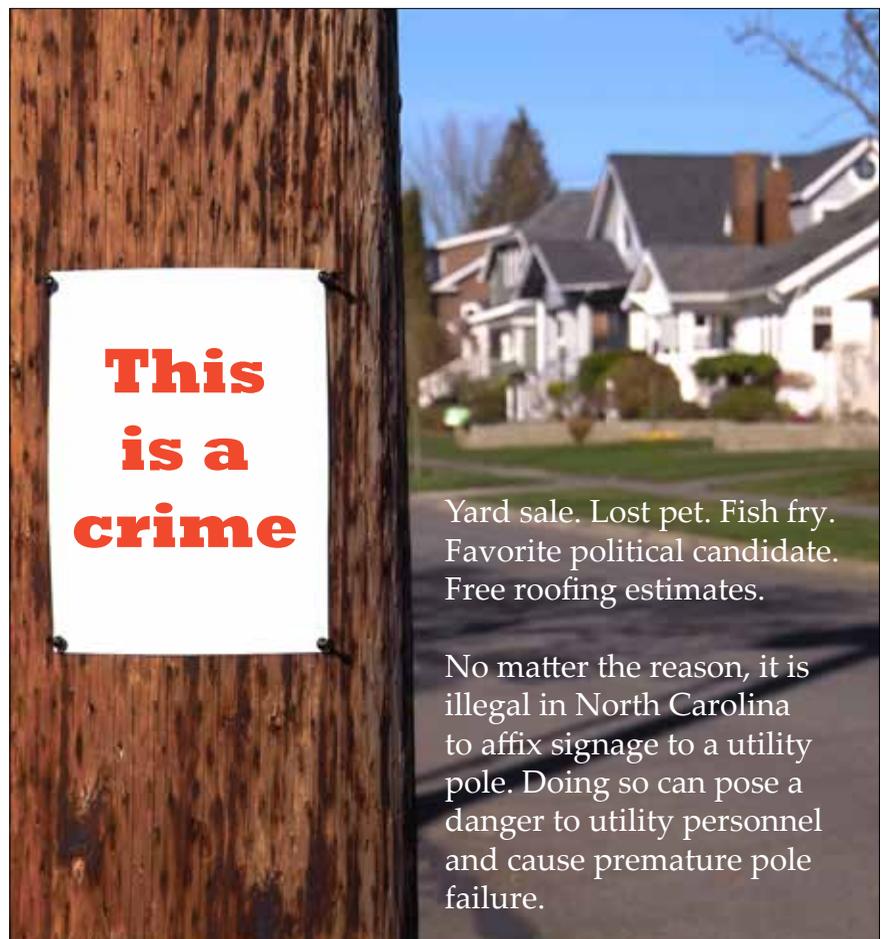
To respond to the storm, Tideland more than tripled its outside work force. Our 30 linemen were joined by 75 additional tree trimmers and line construction crews. The visiting crews were here from Virginia, Georgia and other parts of North Carolina.

By the end of the first day of work, power had been restored to 90% of those impacted. Crews completed restoration to the final 1,368 members

Continues on Page 20



TORNADO DAMAGE IN BATH
HEIDI SMITH PHOTO



Yard sale. Lost pet. Fish fry.
Favorite political candidate.
Free roofing estimates.

No matter the reason, it is illegal in North Carolina to affix signage to a utility pole. Doing so can pose a danger to utility personnel and cause premature pole failure.

Official Notice:

2020 Annual Meeting of Members rescheduled and revamped

by **PAUL SPRUILL**
GENERAL MANAGER &
CHIEF EXECUTIVE OFFICER

In April, after determining that the co-op would not be able to conduct its previously scheduled in-person Annual Meeting of Members, Tideland's Board of Directors tasked the staff with researching alternative ways to conduct the meeting given the emergency circumstances we face in 2020.

At its regular meeting on Thursday, June 25, 2020, the Tideland EMC Board of Directors voted to conduct the 2020 Annual Membership Meeting by conference call. The primary reason for conducting the 2020 Annual Meeting in this fashion instead of a traditional in-person Annual Meeting is the ongoing uncertainty caused by the COVID-19 pandemic. At press time, North Carolina remained under Phase 2 guidelines. Therefore, the cooperative could not legally conduct an in-person Annual Meeting consistent with social distancing guidelines.

The Tideland EMC Board of Directors and General Counsel will host the meeting via telephone conference call at 6:00 p.m. on Thursday, October 8, 2020. The meeting will last approximately 30 minutes and will contain two Agenda items:

- (1) Approval of the 2019 Annual Member Meeting minutes; and
- (2) Declaring or deeming the Directors whose terms expire in 2020 elected to serve for a new three-year term, as provided in Section 4:03 of the Cooperative's Bylaws.

District 2: Mark Carawan
District 7: Garry Jordan
District 10: David Ipock

Please feel free to dial in as follows to participate in the 2020 Tideland EMC Annual Membership Meeting:

Thursday, October 8 • 6 pm

Dial: 1-646-558-8656

Meeting ID: 2529433046 and then press #

Participant ID: Not necessary. Just press #

The Board of Directors fully expects to return to our traditional in-person annual meeting in 2021.

September right-of-way schedule

Tideland has hired Lucas Tree Experts to trim trees in our right-of-way. During September they will be working in Grantsboro, Fairfield Harbour and Minnesott Beach.

We have also contracted with Gunnison Tree Service to spot trim trees in Manns Harbor, Engelhard, Fairfield and Ponzer.

Our right-of-way treatment contractor, Progressive Solutions, will be spraying in the Engelhard service area during August and September. After finishing there they will move to the Grantsboro district.

We will have construction crews with Lee Electric working on Old Bay River Road and Trent Road in Pamlico County.

Mastec construction crews continue work installing ductile iron poles on Braddy Road and Pocosin Road out of our Five Points substation.

An Osmose crew will be conducting pole inspections in Fairfield Harbour.

Holiday closing

Tideland offices will be closed Monday, September 7, in observance of Labor Day.

On-call crews will be available to respond to outages and service emergencies. Our 24-hour call center will also be staffed during that time.

Real People.
Real Power.

Tideland Topics

www.tidelandemc.com

BOARD OF DIRECTORS

Paul Sasnett, President
J. Douglas Brinson, Vice President
Clifton Paul, Secretary
David Ipock, Treasurer
Rudy Austin, Mark Carawan,
Garry Jordan, Dawson Pugh,
Wayne Sawyer & Charles Slade

GENERAL MANAGER & CEO

Paul Spruill

EDITOR

Heidi Jernigan Smith

Member Service

252.943.3046

800.637.1079

24 Hour Outage Reporting & Automated Services

252.944.2400

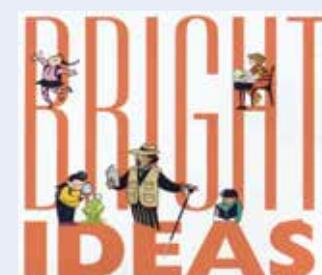
800.882.1001

Tideland EMC is an equal
opportunity provider & employer



Bright Ideas Deadline

Tideland area teachers
have until September
15 to submit Bright
Ideas classroom grant
applications. Apply online
at ncbrightideas.com.



ROADSIDE THANKS FROM DELICIOUS MEMORIES IN PINETOWN
HEIDI SMITH PHOTO

stormResponse

Continued from Page 18

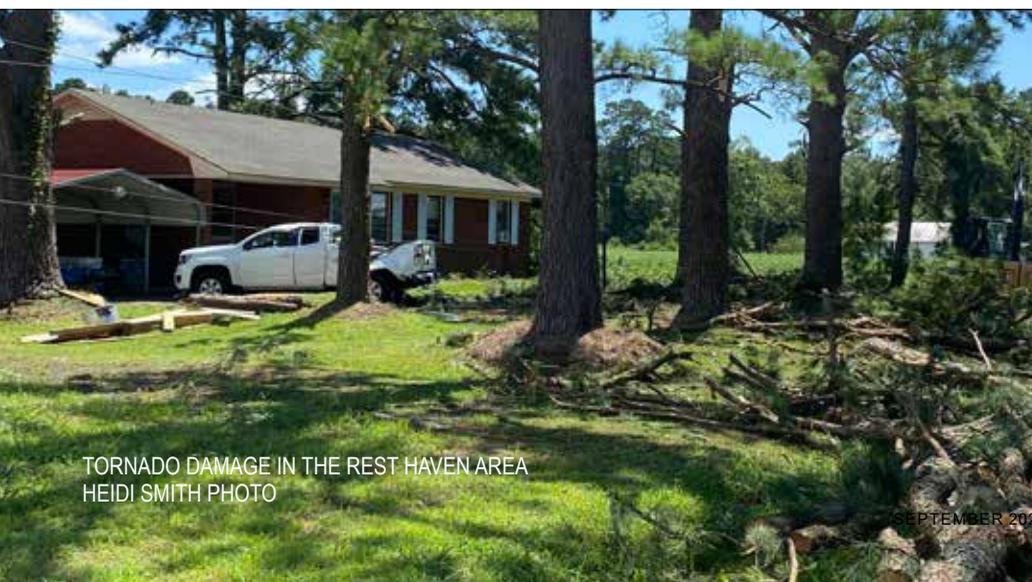
by 8:00 pm on Wednesday, August 5.

Tideland system damages included 22 broken poles and 37 damaged transformers. The estimated cost of our total storm response is \$550,000.

The co-op has been working hard to update and further segment our outage text messaging database. Previously, all members were grouped according to substation. By the time you receive this magazine we should have all of our member cell phone numbers grouped by circuit and text messages sent to each group. Several months ago we also created a substation and circuit map library on our website. There's a link to the library on our home page. You may find it helpful to take a look at the circuit map applicable to your home or business.

The Thursday after Hurricane Isaias made landfall, the National Oceanic and Atmospheric Administration updated its 2020 hurricane season outlook. The new guidance suggests more hurricanes that are both stronger and longer-lived. If their forecast proves correct, 2020 would have the second most number of storms trailing only 2005, which had 27 named storms.

We were fortunate that rain and flooding during Hurricane Isaias were minimal. Nevertheless, please continue to be storm ready as we remain in peak hurricane season.



TORNADO DAMAGE IN THE REST HAVEN AREA
HEIDI SMITH PHOTO